

Fall 2024

live
Because people ~~die~~ here.

Hospice:

A place to call home

Shirley's home was always a place to welcome family and friends for coffee, treats and a visit and that certainly hasn't changed with her move to Jocelyn House Hospice.

Shirley had some sleepless nights at the hospital, scared and wondering what was next, knowing that she couldn't return home. The staff at St. Boniface Hospital told Shirley and her family about Jocelyn House and suggested that it would be the right place for her. Shirley said that the news made her feel emotional but they agreed that it felt like the right choice to make.

The first time she came to the hospice was the day she moved in and she said she was so amazed! She wasn't expecting it to be so beautiful and tranquil, and she instantly felt relaxed. Shirley spent her first afternoon at the hospice in the living room. She shared that the nurse tucked her in with pillows and blankets on the couch and she felt so comfortable, "like a marshmallow", she remembered with a laugh! As she sat reflecting on her new home, the word that kept coming to her mind was "Serenity"; she was surprised to wake up two hours later refreshed after a restful afternoon nap.

Most of Shirley's days at the hospice are not as quiet as the first. Every day, as she did when she lived on her own, Shirley continues to welcome family and friends for coffee and goodies. It is rare to enter her room and find her alone; her children, grandchildren, siblings, cousins, friends or one of our staff or volunteers is almost always found sharing a story with Shirley.

Shirley's career was centered on customer service and working with the public. Her warm personality is reflective of her kind nature; when you enter her room you are always welcomed with, "Hi, come on in!" Shirley loves interacting with the staff, all of whom she knows by name, and appreciates the personalized care she receives and above all, seeing their smiling faces.

People often say that they think that the hospice is a sad place but Shirley says that can't be further from the truth! The hospice makes her feel safe, welcome, cared for and happy. There can be difficult moments but Shirley knows that a caring member of the team is right outside her door ready to listen or respond to her needs. She is grateful for the peace of mind living at the hospice gives her and her family is too!

Shirley's favourite spot at Jocelyn House is the deck overlooking the back yard. She starts each day savouring a cup of coffee as she watches the deer and squirrels run through the yard and spends the afternoons with visitors as they watch the ducks and canoes float past on the Seine. Shirley says that she enjoys looking out the window as she drifts off to sleep, watching the beautiful oak leaves fall, and her last thought of each day is...this place is something everyone needs.

Deck the Halls

FOR HOSPICE

Purchase a winter wreath, planter, swag or poinsettia in support of Jocelyn House!

WREATHS \$50

Twisted grapevine, and embellished with fresh greens, pinecones and a bow; assembled with great care.

Size: 18"



WINTER PLANTERS \$65

Silver and filled with fresh winter greenery, dogwood stems, large pinecones and a red bow. All hand made with care and will last the winter months.

Minimum size: 20" x 36"



SWAGS \$40

Adorned with a red bow and large pinecones, swags have a hanger loop for convenient hanging. All hand made with care, and sturdy enough to handle the outdoor weather.

Minimum size: 16" x 24"



POINSETTIAS \$23

Available in red, pink and white. They are individually packaged, foiled, and colour coded for easy delivery. *Size: 6" plant pot*



LACOSTE GARDEN CENTRE GIFT CARDS

\$20 / \$50

Jocelyn House Hospice will receive 15% of all gift card sales. *The gift cards will never expire and can be redeemed for any product or service, with the exception of Barkman products & Landscaping Services.*

Orders Due by November 22

Pick up at Lacoste Garden Centre, 2787 St Mary's Road or Home Delivery on Saturday, November 30
Pay by cash, cheque (Jocelyn House Inc.), credit card (call 204-253-5898) or order online at jocelynhouse.ca



Staff Profile: Roxanne Hospice Care Worker

Jocelyn House Hospice has become a second home for me over the last two years. We have a friendly and compassionate group of staff who put so much of their heart into their work. I have made many great memories and am honoured to be part of the care team.

I think that it is some of the little things we do that have a positive impact in our residents lives: baking their favourite treats, giving them a stuffed animal to hold or a warm blanket to snuggle with, reading to them or singing along with them to their favourite music, treating them to a spa day, or sitting out on the deck with them to see if we can spot some deer or even the neighbourhood cat.

This past July I got engaged and the very next day I remember being so excited to tell all our residents. I'm grateful to have the time to get to know our residents and their families and be a support to them. Having a visit in their room or taking them to the sunroom for dinner is my favourite part of any work day. A resident's time here may be short but their memory lives on well past their stay.

I'm told by residents and family members that hearing laughter throughout the hospice has made them feel comforted and reassured that they are in good hands and that we will stay true to our commitment to add life to their final days. This place has been a home to many residents and I'm glad I get to be a part of helping to brighten their days!



If you would like to help us save money on printing and postage, please send an email to inquiries@jocelynhouse.ca to request that you receive further publications by email. Thank you!

We gratefully acknowledge these generous donors of \$1,000+

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Executive Director's Report

As we look forward to the 39th anniversary of Jocelyn House this month, my tenure as the Executive Director comes to end after 10½ years.

It has been my absolute pleasure to lead the team of this very special organization. I have heard many times over the years that it must be very difficult and sad to work in hospice care with people facing end of life, but while we are saddened when our residents pass, the work itself is very rewarding and we are uplifted by seeing the difference we make in the lives of our residents and their loved ones. It is a privilege to accompany people on their end of life journeys and provide compassion, comfort and understanding.

As a small non-profit healthcare facility, we encounter many obstacles and challenges but I am proud of the efforts we've made to face them, overcome them and carry on.

I am very grateful to all the past and present Board members of Jocelyn House and the Jocelyn Hutton Foundation for their dedication and support. The guidance and leadership provided has been very beneficial and much appreciated.

I am very proud of our small, but mighty management team that has weathered many storms together and accomplished great things over the years. Thank you Jacqueline & Rikki for always going above and beyond to ensure expectations are exceeded and not just met.

Our Admin Assistant, Danica has worked alongside me since 2015 and I'm so thankful for all she has done to keep us organized and the operation running smoothly. Danica is also retiring this month and we wish her much happiness in her future.



ABOVE Dr. Paul Daeninck, Dr. Mark Kristjanson and Executive Director Jackie Stephen at Dr. K's Retirement Party at the hospice. Thank you Dr. Kristjanson for your many years of dedication to the care of our hospice residents and Dr. Daeninck, welcome to our team!

The hospice team of nurses and hospice care workers work tirelessly and diligently to ensure the needs of the residents are met and endeavour every day to add life to final days. Our very dedicated team of volunteers share their time and talents to enhance the lives of our residents and I'm so happy to have met and known so many lovely people at Jocelyn House.

It has been a pleasure to work with the team members of the WRHA Palliative Care Program and I sincerely appreciate all I've learned from them and their ongoing support of Jocelyn House and our staff.

Lastly, I would like to say thank you to all of the sponsors and donors who have answered our calls for support and have very generously and loyally given to the hospice. Without the financial gifts and prize donations from individuals, organizations, foundations and corporations, we would be unable to continue our work to provide hospice care for our community. Please continue to champion our cause and ensure that Jocelyn House is able to welcome many more residents in the future.

Thank you for everything and take care,

Jackie Stephen XOXO

Thank you to our Sunday Supper Supporters!

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Development Report

I was recently invited to share the story of Jocelyn House Hospice with the Manitoba Chapter of the IODE. I am honoured to convey the legacy of Jocelyn Hutton and the impact that the hospice has had on our residents and their loved ones with community groups. In my 7½ years as the Manager of Volunteers, Spiritual Care and Development every presentation has revealed a connection to the Hutton family or the hospice. It is a privilege to witness the compassionate care that our team provides and I'm grateful to hear the stories of the impact of that care. The people I've met were neighbours, friends, coworkers or family members of past residents and the message is always the same, "what an incredible place!"

Each resident has their story and each staff member, volunteer and donor has their own personal reason for contributing to the quality end-of-life care at Jocelyn House Hospice. October 20, 2024 marks the 39th Anniversary of the hospice and I am looking ahead to celebrating our 40th year. Do you have a connection to the hospice or the Hutton family and have a story that you'd like to share? Please send it to me at jbouvier@jocelynhouse.ca.

On behalf of each resident, and those who love and support them, thank you for helping us to add life to their final days. Together, with your financial support and our compassionate care, we create a safe, caring home-like environment where people can live with dignity.

With gratitude,

Jacqueline Bouvier
Manager of Volunteers,
Spiritual Care and Development

BELOW Diane from IODE and Jacqueline





Friends for Life



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No one wants to be alone at end of life!

At Jocelyn House Hospice our staff and volunteers create a sense of community, providing companionship and support to our residents, their family and friends. With the support of you, our friend and donor, we are able to provide a home-like environment where the focus is on the well-being of the whole person; physical, emotional, spiritual and social. Our hospice not only provides excellent medical care; we also create an environment where it is safe for our residents to share their thoughts, hopes and fears during their end of life journey.

Being a Jocelyn House Hospice FRIEND FOR LIFE means that your friendship and financial support enhances the lives of our residents.

When you make the choice to donate to Jocelyn House Hospice, you add life to final days. Jocelyn House is home to one quarter of the hospice beds in Manitoba. We need YOU and your financial support in order to continue to accompany our residents during their final stage of life. Jocelyn House Hospice is full of

life; it is much more than a healthcare facility, it is a home. **Jocelyn House is not about dying, it is about LIVING at end of life** – with dignity, comfort, understanding and peace.

Bob Williams, a local businessman and philanthropist recognizes the importance of quality end of life care in our community and truly is our FRIEND FOR LIFE! Once again, he has pledged **\$25,000** to match donations made to Jocelyn House Hospice’s FRIENDS FOR LIFE CAMPAIGN. **DONATIONS MADE IN OCTOBER will be doubled for twice the impact on our residents.** Together, with our compassionate care, and the financial support of people like Bob Williams and YOU, we can make a difference in their lives!

There are many ways you can give! Pay tribute, recognize and occasion or CELEBRATE THE LIFE of a loved one with an “In Honour” or “In Memory donation. Give the gift of annuities or mutual funds. Become a LONG-TIME FRIEND by signing up as a monthly donor, your donation will be matched in the annual amount (\$25/monthly donation=\$300 match).

We are so grateful to Bob Williams for his friendship and this matching gift opportunity. We hope that you will take advantage of the chance to increase your impact. PLEASE SEND YOUR GIFT TODAY by mail, online at www.jocelynhouse.ca or by calling us at 204-253-5898.

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Fall 2024 Newsletter

jocelynhouse.ca




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Free towing is provided in most areas across Canada, or you can drop off your vehicle to maximize your donation. When you donate your car, truck, RV, boat, or motorcycle to Jocelyn House Hospice through Donate a Car Canada, it will either be recycled or sold at auction (depending on its condition, age and location). Donate a Car Canada will look after all the details to make it easy for Jocelyn House Hospice to benefit from your generosity. After your vehicle donation is complete, you will receive a tax receipt and your gift will be put to good use, adding life to final days.

For more information please contact Jacqueline at 204-799-6130.



Jocelyn House Hospice is grateful for the generous funding from **The Winnipeg Foundation.**



At Jocelyn House Hospice, we have a very clear idea of the role we play in our residents' lives and a vibrant vision for what our future holds...

Our Mission

To carry on the dream of Jocelyn Hutton: adding life to final days for the terminally ill, and their loved ones, by providing care and comfort in a home-like setting.

Our Vision for the Future

To enhance and expand Jocelyn House Hospice to meet the increasing needs for end-of-life care, while ensuring the mission and values on which our organization is founded are never compromised.